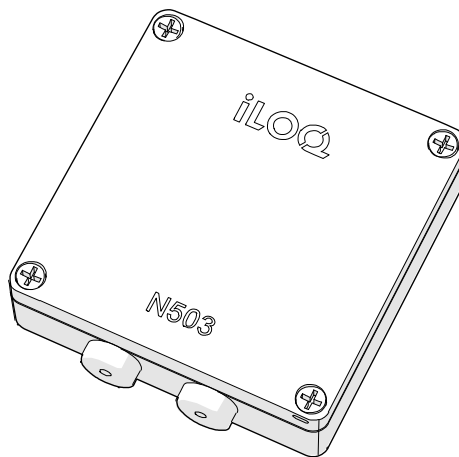




iLOQ 5 Series

## **iLOQ N503 Offline Door Module**

Installation and deployment



04/2026

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**iLOQ Oy**






[support.ilq.com](https://support.ilq.com)

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# 1. Safety information

## 1.1 Safety signs

Sign	Description
	Electrical hazard. Indicates the presence of a hazard which could result in personal injury. Before working on any equipment, be aware of the hazards involved with electrical circuitry, and get familiar with standard practices for preventing accidents.
	General warning sign. Indicates the presence of a hazard which could result in personal injury, equipment damage, or loss of data.
	General notice sign. Indicates particularly important information about the installation and deployment.
	Read these instructions carefully before installation. This information is to ensure your safety and the long lifetime of the products installed.
	Use protective gloves.

## 1.2 General warnings

	<p>Make sure that the power supply to the installation site is disconnected during installation. Do not switch on the power supply until the installation is complete.</p>
	<p>Do not use excessive force when installing or using the devices.</p>
	<p>Do not modify the products in any way, except in accordance with these instructions.</p>
	<p>Installation must only be performed by a qualified technician.</p>
	<p>Use protective gloves during installation to avoid personal injury.</p>

## 2. Important

### 2.1 This document

This document contains installation and deployment instructions for the iLOQ N503 Offline Door Module. The iLOQ N503 is a standalone door module that is installed near a door. The iLOQ N503 has no connection to the iLOQ Cloud and the programming can only be done via the iLOQ P55S Programming Key. The iLOQ N503 controls the devices installed in the door, such as lock cylinders, readers, electronic locks, electric strike plates, magnetic locks, etc.



WARNING! The door module is intended to be installed in dry indoor conditions.

For more information about the iLOQ 5 Series Online System, please visit [support.ilq.com](https://support.ilq.com).

### 2.2 Before installation

iLOQ does not sell or provide products that require installation by an official electrician. Installation should still be performed by a qualified installer to avoid personal injury and product damage. Before proceeding with installation, read and understand the **safety information** thoroughly.



Read these instructions carefully before installation. This information is to ensure your safety and the long lifetime of the installed products. After use, make sure that these instructions are passed on from the installer to the user.

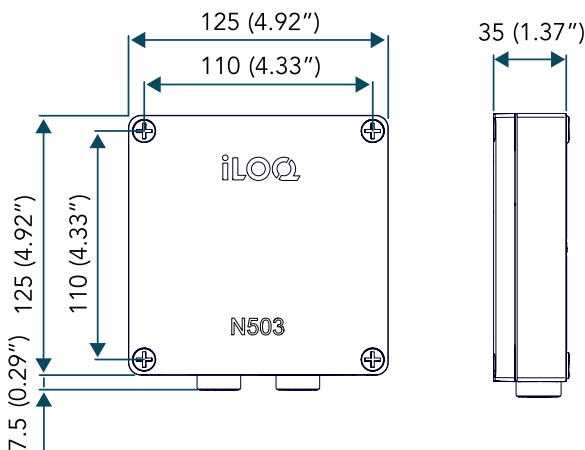
### 2.3 Licenses

The iLOQ N503 Offline Door Module uses one lock license and it does not require a separate online license. More detailed information on licenses is available in the iLOQ Partner Portal and in the iLOQ 5 Series product price list.

## 3. Installation of the devices

### 3.1 Device dimensions

#### iLOQ N503 Offline Door Module



### 3.2 Overview of the iLOQ N503 Offline Door Module

The iLOQ N503 Offline Door Module is a lock with two relays, and is part of the iLOQ 5 Series Online product family. The features of the iLOQ N503 are limited when compared to other Online products because it does not have a network connection. Time profiles, monitored doors, calendar controls, external tags, key PIN-codes and code access **cannot be used**. The iLOQ N503 is at its best in remote and hard to reach locations where only a simple key-relay control is needed.

The iLOQ N503 is installed in a secure interior space. The iLOQ N503 is located near a door, and it controls the devices installed on the door environment, such as iLOQ C5 Lock Cylinders, iLOQ readers, electric locks, and door automation.

The iLOQ N503 has an RS-485 reader bus for connecting iLOQ readers. The iLOQ N503 has two potential free relays, which, based on the selected operation mode, can be controlled by placing a valid iLOQ key to a connected iLOQ reader or C5 Cylinder Lock. From a system point of view, the iLOQ N503 is a lock that needs to be programmed to operate as a lock. Initial programming is done via a connected iLOQ reader using the iLOQ Manager software and the iLOQ P55S Programming Key.



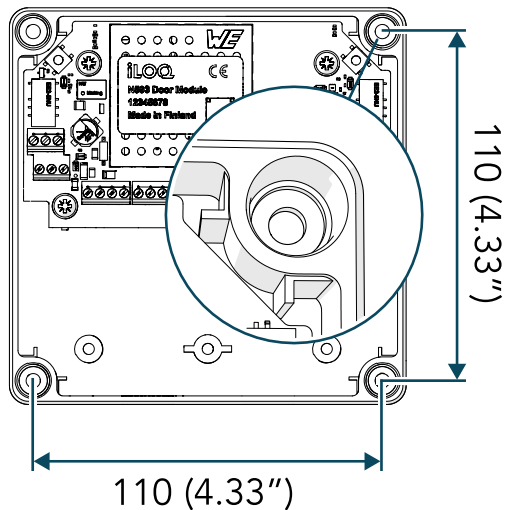
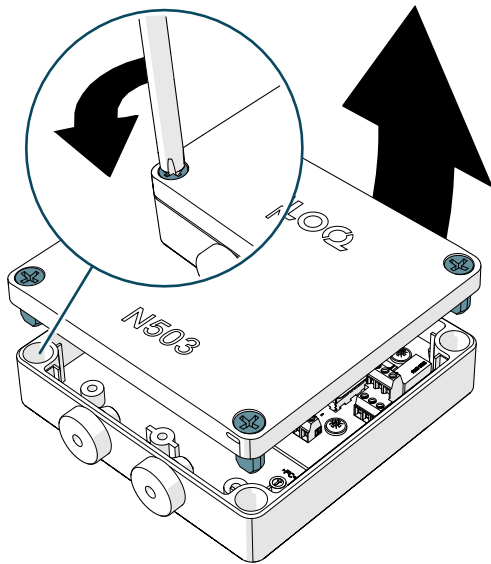
**NOTE!** The keypad of the connected iLOQ readers will be automatically disabled by the iLOQ N503 Offline Door Module.

### 3.3 Installing the iLOQ N503 Offline Door Module



WARNING! The door module is intended for installation in dry indoor air conditions.

1. Open the plastic fixing screws to open the enclosure cover.
2. Use the fixing points at the bottom of the screw channel to attach the enclosure to the wall.



3. Close the enclosure cover with the plastic fixing screws, after finalizing the setup and programming.

## 4. Wiring the system



WARNING! Risk of a short circuit. Make sure that the wiring is performed properly with the power switched off and according to the instructions.



NOTE! Use twisted pair and shielded cables when possible. Recommended cable types and lengths can be found in the iLOQ 5 Series Online System Planning Guide.

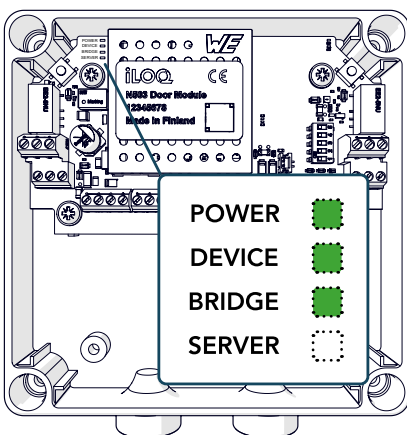
### 4.1 N503 connection points and additional information

- RS-485 IN: 24V DC Power supply to + and – connections. A / B not used
  - Use an external AC DC power supply (iLOQ optional type or similar). DC power cable length shall not exceed 3 meters. Power supply shall be protected against short circuit.
- RS-485 OUT: A / B, DC – Reserved for firmware update
- Cylinders: cylinder connections for 2 cylinders. (Cylinders can be connected only when the iLOQ N503 is not programmed.)
- Inputs - IN 1/IN 2: Inputs have varying functions according to the selected operation mode.
- Input 3: not in use
- Inputs - EXT: a potential-free contact information for conditional access right
- Reader RS-485: for connecting an iLOQ reader
- Relay K1/K2: relay outputs for controlling an external device
- TE/TEST button: short press termination of the main bus ON / OFF and Long press (2 s.) setup process
- Reset button: short press to reset the iLOQ N503
- Operation modes (Remember to perform the setup after changing the DIPs.)
  - Operation mode 1 - DIP S1 ON other OFF
    - Basic relays 1 x 2
      - A valid key will activate relays K1 & K2 according to the times defined in the Manager.
      - Input 1 will activate the relays the same as a valid Key.

- Input 2 is not active.
- Configurable relays 1 x 2
  - A valid key can activate one or two relays at once based on the selected Access right – Relay matrix. See chapter 7.1 for more details.
  - Relay modes available: Impulse, Switch and Key hold.
  - Inputs will activate the relays based on the relay mode defined in the iLOQ manager during programming.
    - Input 1 will activate relay K1.
    - Input 2 will activate relay K2.
- Operation mode 2 - DIP S2 ON other OFF
  - Key usage on the iLOQ readers is similar to above in Operation mode 1.
  - Input 1 and 2 will activate the iLOQ readers LED A (see chapter 5).

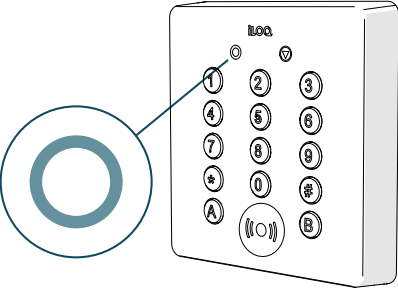
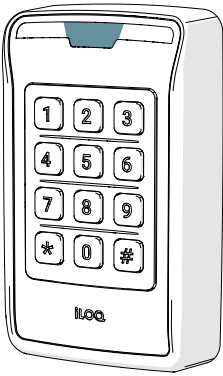
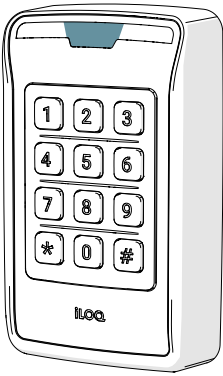
## 4.2 iLOQ N503 Offline Door Module light indicators

- Programmed LED is ON only when the iLOQ N503 Offline Door Module is programmed.
- Error LED
  - 3 x RTC time lost
  - 4 x DIP changes without setup
  - 8 x setup incorrect
- Light indicators
  - Power - the iLOQ N503 has power
  - Device - the iLOQ N503 has power and the boot sequence is ready
  - Bridge - ON if setup has been successfully done and devices found OFF when 0 devices or wrong devices
  - Server - RTC time is OK

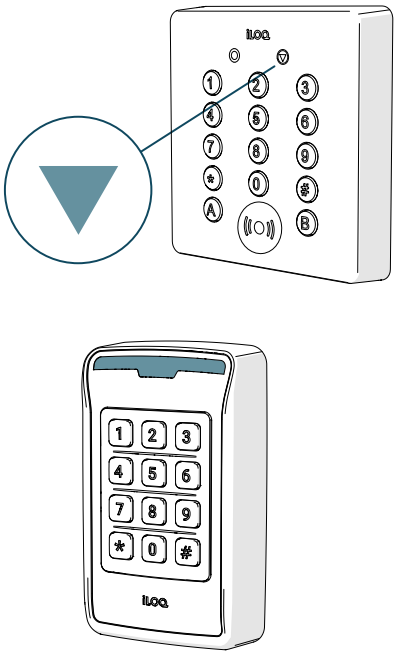


## 5. LED functions of the iLOQ reader

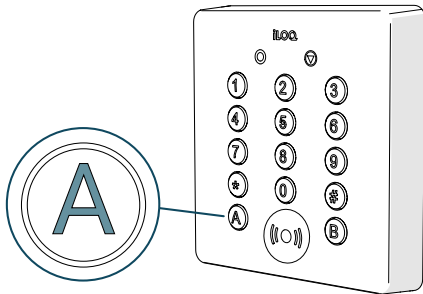
### Connection status

	<ul style="list-style-type: none"> <li>• Amber light</li> </ul>	<p>The iLOQ N503 Offline Door Module does not have the correct time (RTC).</p>
	<ul style="list-style-type: none"> <li>• Red light</li> </ul>	<p>Indicates that the setup was not done correctly. Wrong device in the bus.</p>
	<ul style="list-style-type: none"> <li>• Green light</li> </ul>	<p>The system is operational.</p>

## Key communication status

	<ul style="list-style-type: none"> <li>• Amber light</li> </ul>	Key communication has started.
	<ul style="list-style-type: none"> <li>• Red light</li> </ul>	The key did not have a valid access right.
	<ul style="list-style-type: none"> <li>• Green light</li> </ul>	Key communication was successful and the key had a valid access right.
	<ul style="list-style-type: none"> <li>• Purple light</li> </ul>	A phone key was presented.

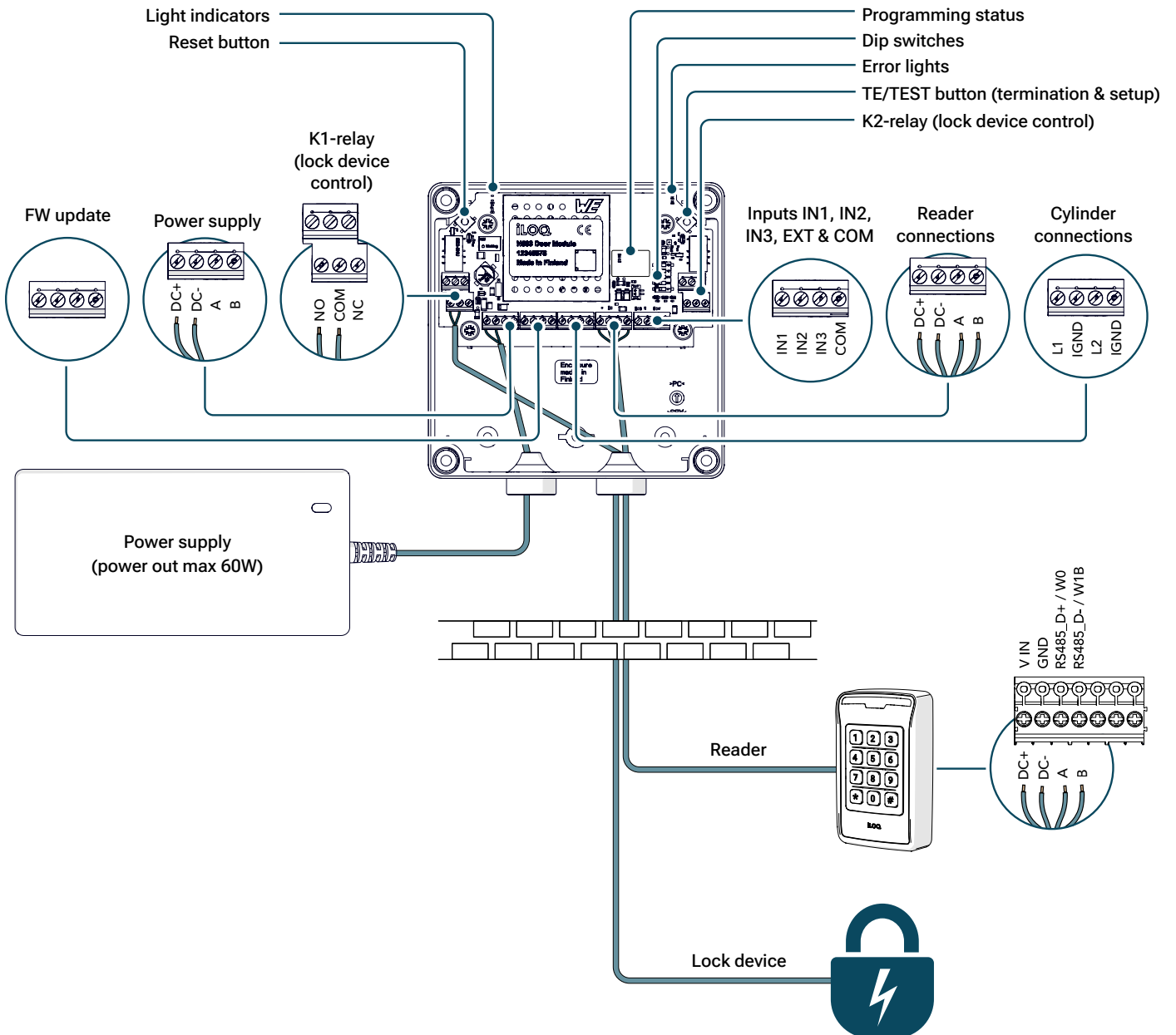
## N504i/N505i LED - A (Operation mode 5)

	<ul style="list-style-type: none"> <li>• Amber light</li> </ul>	Input 1 and 2 are active.
	<ul style="list-style-type: none"> <li>• Red light</li> </ul>	Input 2 is active.
	<ul style="list-style-type: none"> <li>• Green light</li> </ul>	Input 1 is active.

## N510 LED - (Operation mode 5)

	<ul style="list-style-type: none"><li>• Left and right lights blink <b>amber</b> twice every 5 seconds.</li></ul>	Input 1 and 2 are active.
	<ul style="list-style-type: none"><li>• Left and right lights blink <b>red</b> twice every 5 seconds.</li></ul>	Input 2 is active.
	<ul style="list-style-type: none"><li>• Left and right lights blink <b>green</b> twice every 5 seconds.</li></ul>	Input 1 is active.

## 5.1 Example of wiring for the iLOQ N503 Offline Door Module



## 6. The setup process

Install and connect the iLOQ N503 Offline Door Module and its bus devices according to chapters 3 and 4. All devices must be successfully connected before performing the setup.

### 6.1 Setting up the devices

This chapter describes how to prepare the iLOQ N503 Offline Door Module and connected bus devices for programming by performing the setup. The setup is to find the physical devices in the RS485 bus and has does not include programming (see chapter 9. Programming). The setup has to be performed whenever sub-devices are added to or deleted from the bus. In the case of the iLOQ N503, the bus device can be any iLOQ reader or C5S.x cylinders.

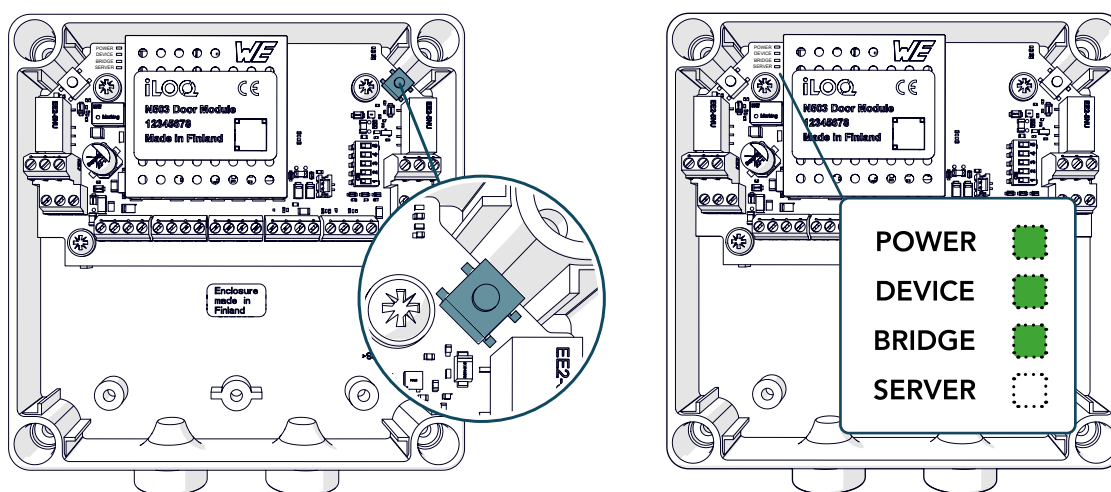
Initializing the setup procedure will reset the addresses of the bus and the connected devices. After that, it will search for new devices by pinging the bus. Whenever a new device is found, it is given a unique address. When new devices are no longer found, the setup process is finished.

Setup process is initiated with the TE/TEST button:

1. Power up the iLOQ N503.
2. Press the TE/TEST button for 2 seconds - the device LED will start blinking fast for 2 seconds.  
→ After a successful setup process, the light indicators should be as depicted in the second picture.



**NOTE!** If the devices have not been used before, the setup process is initiated automatically during the first startup.



## 6.2 Troubleshooting the setup process

In case the setup process does not find all the devices:

- Bad luck (rare)
  - Perform the setup again.
- Bad connection of the wires
  - Fix and perform the setup again.
  - Notice! This can cause problems to the entire bus and other devices of the bus.
- Bad cable / Cable that is not twisted
  - Fix and perform the setup again.
  - Notice! This can cause problems to the entire bus and other devices of the bus.
- Broken N503
  - Find the broken device by process of elimination, then change the broken device and perform the setup again.
  - Notice! This can cause problems to the entire bus and other devices of the bus.

## 7. iLOQ Manager

This chapter describes the most important features and settings that must be performed for the iLOQ N503 Offline Door Module, both during the deployment and when maintaining the system. Please notice that unlike typical Online product family products, the iLOQ N503 does not support all of the settings, like time profiles, ext tags, codes, calendars or monitored doors. More detailed instructions can be found at [support.iloq.com](https://support.iloq.com).



NOTE! Enable audit trail fetch state on the iLOQ P55S Programming Key before programming the iLOQ N503 Offline Door Module.

### 7.1 Adding the iLOQ N503 Offline Door Module as a lock

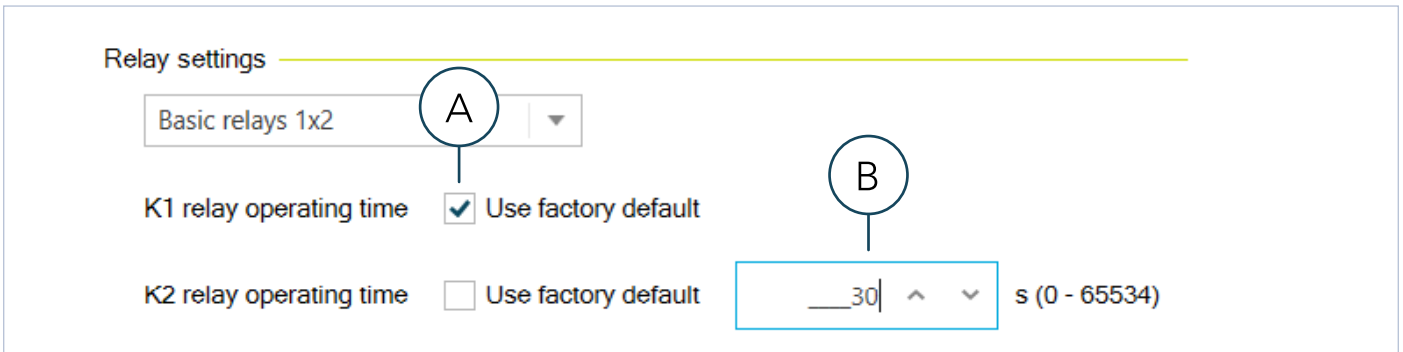
From the system point of view, the iLOQ N503 Offline Door Module is a lock that needs to be added to the system and programmed.

1. Select “Add Lock” > the Wizard will open.
2. Insert basic information including the iLOQ N503 serial number.

* Placement	<input type="text" value="N503 Test"/>
Approach direction	<input type="text"/>
* Locking target	<input type="text" value="Test door"/>
* Lock cylinder	<input type="text" value="N503"/>
* Zone	<input type="text" value="+"/>
* Lock type	<input type="text" value="S5"/>
N503 serial number	<input type="text" value="123456789"/>

3. Choose Basic **or** Configurable relay settings.

→ **Basic relay settings:** Any valid key will activate the relays, that remain active for the duration of the defined impulse time. Factory defaults can be used **(A)** - K1 3 sec & K2 30 sec, or the times can be defined **(B)**.



→ **Configurable relay settings:** A valid key can activate one or two relays at once based on the selected. Access right – Relay matrix. This also allows for the use of different relay modes.

1. Choose the relay mode **(A)**.

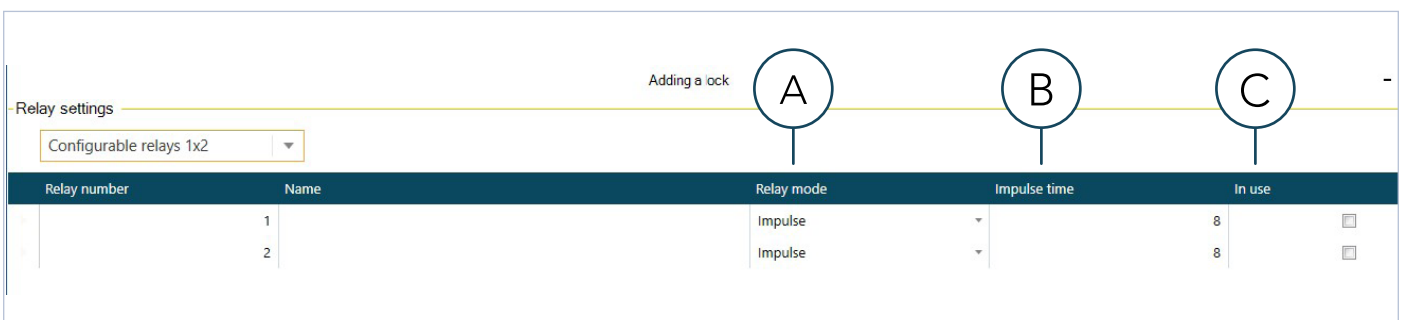
- Impulse (Relay) – Delay adjustable
- Switch – A valid key switches the relay status to ON or OFF.
- Key Hold – Relay remains active as long as a valid key is present in the reader.

2. Choose the impulse delay for each relay **(B)**.

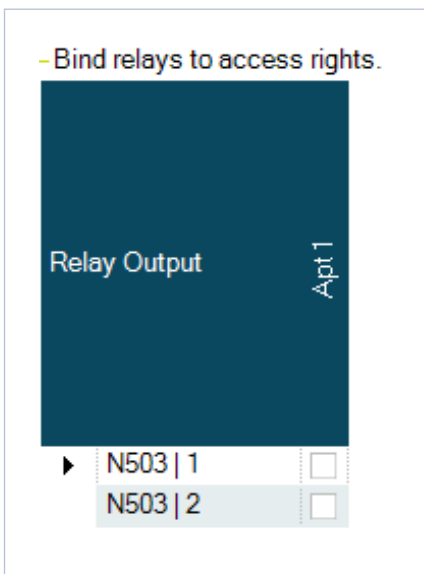
- Adjusts the relay operating time after a valid key is used in the reader.
- Only for relay mode Impulse

3. Select the relays for use **(C)**.

- If a relay is not selected, it will not be visible in the Access right - Relay selection.



4. Attach the preferred access right(s) to the relay(s) by selecting the correct tick boxes in the Relay matrix.



5. Select Transfer to Programming Key. Disconnect the iLOQ P55S Programming Key and program the lock (see chapter 9. Programming)

## 7.2 Editing the settings of a lock (N503 Offline Door Module)

Relay mode and Relay impulse time:

1. Browse Locks.
2. Right click a lock and choose "Edit key switch relay settings".
  - The relay settings can be edited, the mode can be changed and the impulse time can be adjusted.

Access rights:

1. Browse Locks.
2. Right click a Lock and choose "Edit access rights".
3. Choose which access rights are needed to open the lock.

## 7.3 Audit trail fetch (100 latest events)

1. Enable the Audit trail fetch state on the iLOQ P55S Programming Key in the iLOQ Manager.
2. Disconnect the iLOQ P55S and hold the iLOQ P55S to the iLOQ reader.
3. Wait few seconds for the audit trail to be loaded.
4. Connect the iLOQ P55S to iLOQ Manager to transfer the data to iLOQ cloud.

## 7.4 Blocklisting a lost key

Full blocklist can be transferred to the iLOQ N503 Offline Door Module with an S50 Phone Key. S5 keys will transfer blocklist increment packages from and to N503 Offline Door Module similarly as to S5 cylinders.

Note that blocklist transfer is always zone specific, meaning that the key will only transfer the blocklist of its main zone.

1. Add the lost key to a blocklist and order the blocklist.
2. Update the latest blocklist version to iLOQ S5 key (with a P55S.1 + MGR or iLOQ Online) or use a S50 Phone key.
3. Use the iLOQ key on the reader connected to N503.
4. Transfer blocklist information back to iLOQ cloud.
  - Use S5 key on a P55S.1 + MGR or iLOQ Online
  - Phone key - automatic

## 7.5 Updates

The device software of the iLOQ N503 Offline Door Module can only be updated by an iLOQ representative with special tools. The update is done via the RS-485 Main bus OUT connectors. If the iLOQ N503 box is installed in a hard to reach location, a separate cable should be installed for the use of iLOQ representatives.

# 8. Using the iLOQ N503 Offline Door Module unprogrammed

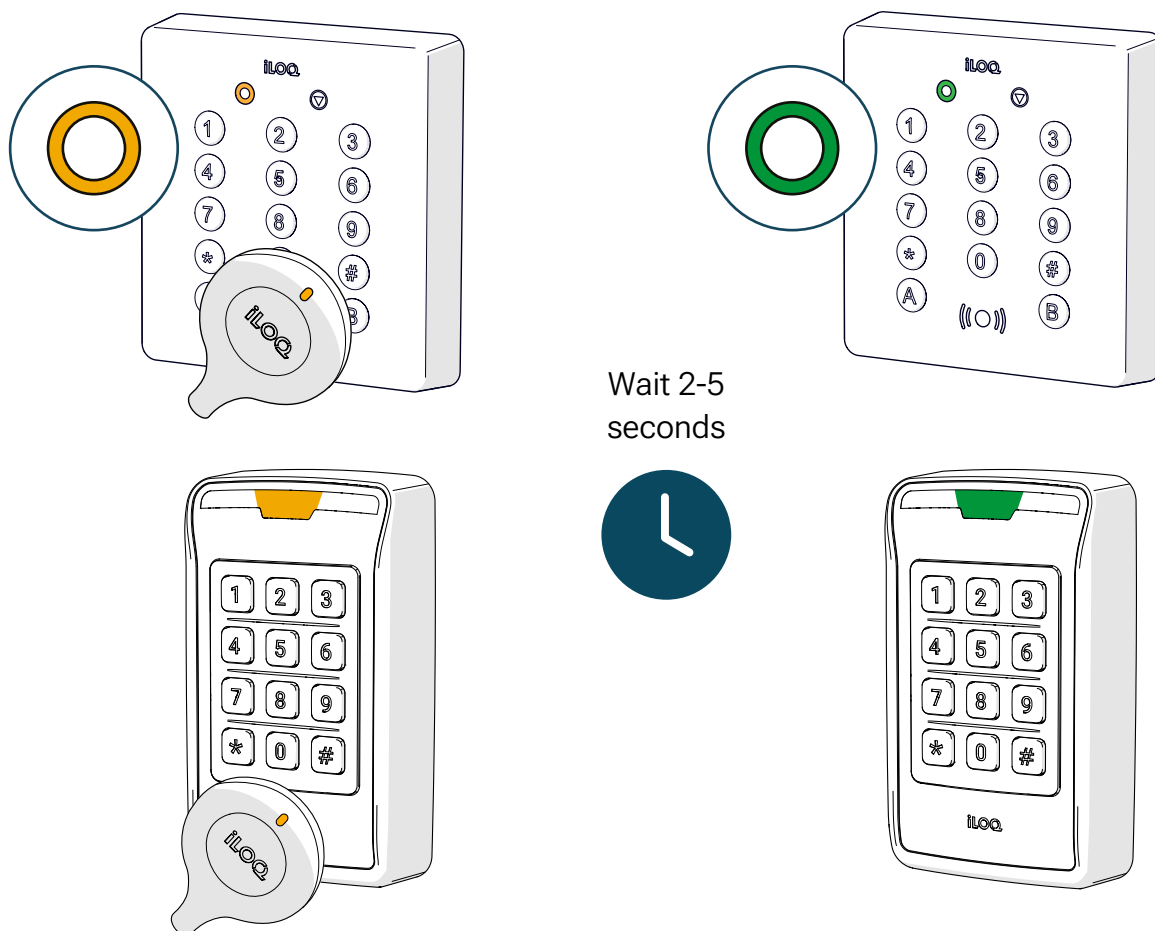
Connected C5S.x cylinders will control the relays of the iLOQ N503 Offline Door Module.

- A valid key in the L1 connected cylinder will activate the K1 for 8 seconds.
- A valid key in the L2 connected cylinder will activate the K2 for 30 seconds.

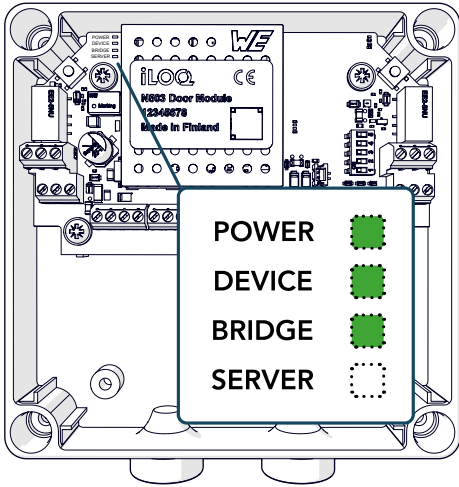
## 9. Programming

This chapter describes how to complete the device configuration of the iLOQ N503 Offline Door Module by programming it. To continue to programming, the previous steps have to be successfully done and the iLOQ N503 power has to be turned ON. Make sure that the devices are still connected, the setup has been completed and the iLOQ P55S Programming Key is disconnected and has the programming packet as described in the chapter “iLOQ Manager”.

1. To start the deployment programming, disconnect the P55S from the PC and place it on the connected iLOQ reader.
  - At the start of the deployment programming, the reader's progress indicator and the P55S LED light are both orange.
  - It takes approximately 2-5 seconds to upload the programming package from the P55S to the iLOQ N503 via the iLOQ reader. When the programming is ready, the iLOQ reader will beep and a green light will appear. A red light together with a beep indicates an error, try again.



2. Wait until all of the iLOQ N503 light indicators are green.  
If they are all green, the deployment has been completed and the devices are ready for use.



## 10. Quick guide

Basic deployment:

1. Check the DIP switches.
2. Connect an iLOQ reader (or other devices) and power up the devices.
  - The setup is performed automatically during the first boot.
  - If not performed automatically, press TE/TEST for 2 seconds to initiate the setup.
3. Add a lock in the iLOQ Manager - lock type N503.
4. Enable the Audit trail fetch state on the iLOQ P55S Programming Key.
5. Transfer the programming task to the P55S, disconnect the P55S and hold the P55S against the iLOQ reader.

What to do when a key is blocklisted:

1. Add the lost key to a blocklist and order the blocklist.
2. Update the latest blocklist version to iLOQ S5 key and use it on the N503 or use a S50 Phone key.
  - Make sure that the key used to transfer the blocklist has the correct main zone defined.

Replacing a broken iLOQ N503 with a new one:

1. Add a new lock in the iLOQ Manager.
2. Program the new lock and replace the broken device.
3. Perform the setup process.
4. If the broken lock cannot be deleted, hide the lock in the lock list.

Replacing a broken iLOQ reader with a new one:

1. Replace the broken iLOQ reader with a new one.
2. Press TE/TEST for 2 seconds to initiate the setup.

Audit trail fetch - 100 latest events:

1. Enable the Audit trail fetch state on the iLOQ P55S Programming Key in the iLOQ Manager.
2. Disconnect the P55S and hold the P55S against the iLOQ reader.
3. Wait a few seconds for the audit trail to be loaded.
4. Connect the P55S to iLOQ Manager to transfer the data to iLOQ cloud.

Changing the operation mode:

1. Change DIP.
2. Press TE/TEST for 2 seconds to initiate the setup.

RTC time is lost (Might happen if the iLOQ N503 is without power for more than 48 hours):

- Use iLOQ P55S Programming Key, K55S.X Key Fob or Phone key with the connected iLOQ reader.



Updating the device software:

- The device software of the iLOQ N503 can only be updated by an iLOQ representative with special tools. The update is done via the RS-485 Main bus OUT connectors. If the iLOQ N503 box is installed in a hard to reach location, a separate cable should be installed for the use of iLOQ representatives.





# 11. Replacement and disposal

If a product is defective, replace it with a new one using the installation instructions. If you are not sure how to replace or discard a certain product, contact the device manufacturer. Contact information can be found at [support.iloq.com](https://support.iloq.com).

## 11.1 Disposal of decommissioned products

	<p>Never discard an electrical appliance in household waste. Follow local laws and regulations for safe and environmentally friendly product disposal.</p>
	<p>Before discarding products, bear in mind that most iLOQ products are reusable. All programmable products can be reset to factory settings, after which they can be reused in another system.</p>

Recycling instructions of decommissioned products are depicted below.

Decommissioned product	Sorting
<p>Decommissioned iLOQ fittings, mounting accessories and thumb turn knobs can be recycled as scrap metal.</p>	
<p>Decommissioned iLOQ products containing electronics and circuit boards, such as iLOQ Cylinders, iLOQ Keys, net bridges, door modules, key and NFC Readers, and relay cards, must be recycled at an electrical and electronic equipment collection point.</p>	
<p>iLOQ products containing batteries and accumulators, such as key fobs, programming keys and clock circuits, should be recycled at a regional collection point for batteries and small accumulators.</p>	
<p>Most iLOQ packaging materials are suitable for cardboard and plastic recycling.</p>	

## 12. Compliance

### CE

#### **Simplified EU Declaration of Conformity:**

This product is compliant with Directives 2014/30/ EU, 2011/65/EU and 2015/863/EU. The full text of the declaration of conformity is available at <https://www.iloq.com/en/declaration-of-compliance/>.

### FCC

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
- Changes / modifications not approved by the responsible party could void the user's authority to operate the equipment.

### ISED

The conformity was assessed in accordance with the following standard:  
CAN ICES-003(B) / NMB-003(B).

### Australia and New Zealand





iLOQ 5 Series

## **iLOQ N503 Offline Door Module**

Installation and deployment

**iLOQ**

[support.ilq.com](https://support.ilq.com)

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